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**Preliminary market consultation and contextual request for quote**

**Project and CUP: D39G18000040002- MENTOR – INTERREG ITALY-SWITZERLAND**

Dear supplier,

**NOI SpA** intends to initiate a preliminary market consultation pursuant to art. 20 of LP no. 16/2015 and art. 40 of Directive 2014/24/EC for the implementation of a software component (“**Data Collector**”), for the integration of different datasets to be integrated in the Open Data Hub that can support the development of the Mobility-as-a-Service (MaaS) vision in South Tyrol. This component has the function to retrieve on a real-time basis the data made available through machine-readable interfaces (API) by the new car pooling system under development, and integrate it in the Open Data Hub with the other already available datasets. More information and specifications about the aforementioned project and this market request are described in more detail in the Annex.

**NOI SpA** invites all interested economic operators to participate by filling in an expression of interest, **also in the form of a quote**, in relation to the products and requirements described in the Annex.

**DEADLINE FOR THE DELIVERY OF THE QUOTE (03.09.2021):**

**The quote is to be sent exclusively by e-mail to r.cavaliere@noi.bz.it**

Best regards  
Roberto Cavaliere

## **ANNEX: Details of the preliminary market consultation**

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### 1. The MENTOR project

The MENTOR project is a project financed by the **Interreg-V-A Italy-Switzerland** programme, coordinated by the Municipality of Merano and implemented in collaboration with **NOI Techpark**, **SASA**, the **Municipality of Brig-Glis** in the Canton of Valais and **Postauto**.

The aim of the project is to demonstrate a concept of "**Mobility-as-a-Service**" (MaaS) in the two pilot municipalities, which are representative of the Alpine environment. MaaS is currently one of the main drivers of technological innovation in mobility and is based on the idea of being able to combat the use of the private car with integrated packages of sustainable mobility services, which the user can easily use, book and pay.

The demonstration is carried out on three axes of intervention:

- **Pilot testing of new mobility services**, designed to be integrated with the public transport offer, which in the vision of the project partners must be the backbone of a MaaS ecosystem. Specifically, following services will be tested:
  - **Merano**: car pooling service, bike sharing service, on-demand service
  - **Brig-Glis**: on-demand transport service
- **Pilot testing of MaaS tools, aimed at making access to these services as simple as possible**:
  - **Merano**: evolution of the pilot application [mobility.meran.eu](http://mobility.meran.eu). In particular, a real-time inter-modal routing function is under development, so that people can get a possibly sustainable travel option for each possible travel search from A to B.
- **Demonstration of automated mobility services**, aimed at creating a high acceptance by local travellers to use this new generation of vehicles. In particular, a first demonstration of small self-driving shuttles on predefined, traffic-free routes in Merano and Brig-Glis was carried out in 2019.

The project started in December 2019 with an expected duration of 3 years. More information on the MENTOR project is available at the following links: [1] [2].

## 1. “Car pooling service” dataset

In the scope of the MENTOR project a new car pooling service has been implemented, provided by the North Tyrolean company ummadum. Through this service private persons can organize through an APP a joint ride with their private car, by putting in connection a person that wants to offer a ride (“driver”) and a person looking for a ride (“passenger”). The remarkable innovation related to this service is the associated gamification approach: people can earn points while making car pooling, that can transform in money that they can spend in form of voucher / discounts to purchase goods or services in affiliated local shops. Local organizations such companies or municipalities can promote the service by purchasing points that they can distribute to certain user groups (e.g. employees, inhabitants, etc.): a group can belong to a certain “community” and receive points from this community organizer. This is also a way to facilitate connections between people, since it is reasonable to think that people knowing each other (e.g. colleagues) are more open to share a trip.

The service is already available, the APP can be downloaded here:

- **iOS:** <https://apps.apple.com/at/app/ummadum/id1476027250>
- **Android:** <https://play.google.com/store/apps/details?id=com.ummadum.app.production&hl=it&gl=US>

The back-end of the car pooling system provides certain information about the service that is aimed to be integrated in the Open Data Hub. A new API is under development in the scope of the research project DOMINO (<https://www.domino-maas.at/de/projekt-domino>), exactly to facilitate the integration of such car pooling service in a MaaS ecosystem. This API is also going to be used in the scope of the MENTOR project. Calls can be made through HTTP GET, and are formatted as JSON. A security mechanism with API-Key is foreseen.

The API provides in particular the details of all rides offered by the drivers. A request can be structured according to these fields:

- **origin:** the coordinates of the searched start point
- **destination:** the coordinates of the searched end point
- **departure\_time**<sup>1</sup> (optional): the time at which a ride is expected to start.
- **time\_frame\_in\_minutes** (optional): the time frame after (departure\_time) or before (arrival\_time) to be picked up later/dropped off earlier.
- **locale** (optional): the language in which texts have to be provided
- **origin\_distance\_in\_meters** (optional): the radius around the origin location for the search
- **destination\_distance\_in\_meters** (optional): the radius around the destination location for the search
- **max\_search\_results** (optional): maximum number of results that are returned by the API.

The response provided by the API contains the following information:

- **search\_info**
  - **origin:** the information of the origin as resolved by the system
  - **destination:** the information of the destination as resolved by the system
  - **departure\_time**<sup>2</sup> (optional): the time at which a ride is expected to start.

<sup>1</sup> Or arrival\_time, i.e. the time at which a ride is expected to arrive.

<sup>2</sup> Or arrival\_time, i.e. the time at which a ride is expected to arrive.

- **time\_frame\_in\_minutes** (optional): the time frame after (departure\_time) or before (arrival\_time) to be picked up later/dropped off earlier.
- **share\_ride\_link**: a deep link to the car pooling platform (general link)
- **trips**: an array of “trips”, i.e. the rides found
  - **link**: a deep link to the car pooling platform (for the searched ride)
  - **legs**: an array of “legs”, i.e. part of a trip, each of one characterized by the following attributes:
    - **origin / destination**: a list of metadata related to the leg origin / destination (e.g. type [“PICKUP” / “DROPOFF”], date\_time, date\_time\_min and date\_time\_max [flexibility of the start / arrival time], place [coordinates]);
    - **type**: identifies the associated transportation mode. Possible values include e.g. “RIDESHARING” and “WALK”.
    - **leg\_information**: identifies the associated transportation mode. Possible values include e.g. “RIDESHARING” and “WALK”. Following values apply in case of “RIDESHARING”
      - **ride\_id**: public ID of the associated ride (trip)
      - **distance\_in\_meters**: length of the leg, expressed in space
      - **distance\_in\_seconds**: length of the leg, expressed in time
      - **price**: associated price to the leg
      - **driver**: list of metadata associated to the driver (e.g. name, surname, gender, average\_rating, number\_of\_ratings, number\_of\_rides, last\_ride\_date\_time)
      - **vehicle**: list of metadata associated to the vehicle of the driver (e.g. brand, model, type, color, license\_plate).
      - **seats\_available**: number of seats offered by the driver

## 2. Integration specification in the Open Data Hub

The model of the Open Data Hub (Mobility) is quite simple, and is mainly made up of three levels:

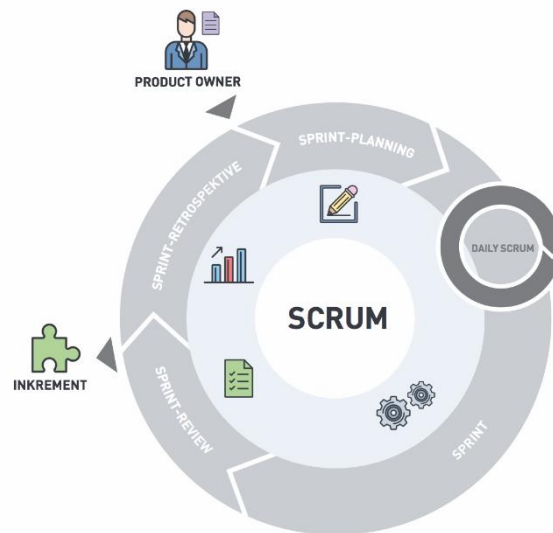
- **station**: refers to a concept of “station”, i.e. a fixed/mobile installation that collects and transmits data (e.g. measuring station);
- **type**: refers to a concept of measured parameter, which can be associated with a particular sensor installed in a measuring station (e.g. temperature sensor in a meteorological station);
- **measurement**: is the measurement value which is associated univocally to a type and a station.

All following indications are preliminary inputs for better defining the mapping work that needs to be implemented with the requested components. All detailed design choices are going to be made during the implementation work.

The basic approach is to simply consider a “ride” as a station. All reference information associated to a ride can be managed as metadata, or as a measurement, if the drivers’ offers are seen to be dynamically and frequently updated. In that regard the recent core development of the Open Data Hub can be used, which allow also store as a measurement a complex JSON.

## 3. Modalities and guidelines for the development

The development of the activities covered by this market survey will follow the agile method (scrum). Two weeks sprint sessions are scheduled, unless otherwise agreed during the kick-off meeting with the core team of NOI S.p.A.



The software development will take place in three phases/environments:

- **development environment:** this environment is on supplier's infrastructure and is used during the development of the software components;
- **testing environment:** on infrastructure made available from NOI Techpark. This environment is used in order to test the new working versions of the software components. For the publication of the new versions a Continuous Integration (Jenkins) pipeline will be developed by the NOI team. For this reason, the new versions of the code will have to be "committed" to a dedicated Git Repository according to the instructions provided by the team of the NOI Techpark;
- **production environment:** on infrastructure made available from NOI Techpark. After the testing phase, as soon as the software produced is considered sufficiently stable, the software will be integrated in the production environment. Also, this process is managed automatically with Continuous Integration pipelines.

To coordinate the project NOI S.p.A. will use a Kanban Board in Github. Each functionality or issue will be described by NOI S.p.A. in Github and put on the Kanban Board. The Kanban Board will have the following columns:

- **Backlog:** contains all issues that are on hold and have to be discussed during the next sprint meeting with the supplier;
- **ToDo:** contains all issues that have to be concluded in the actual sprint;
- **In Progress:** contains all issues where the is working on;
- **To Review:** contains all issues where NOI Techpark has to make some reviews and that has to be reviewed during the sprint meeting.

All issues in the Kanban, but the one in Backlog, have to be assigned to the user that has to make the next step (e.g. the issues in ToDo will be assigned to the developer who has to develop the functionality, the issue in ToReview will be assigned to the tester, etc.). The supplier will have access to the project Kanban board and will have to check it regularly.

In order to allow the NOI S.p.A. team to properly review and test the code, for each issue in the ToDo lane the service provider has to send a pull request to the development Branch of the repository at least 5 working days before the sprint meeting.

In order to allow a better integration with the systems already in use by NOI Techpak it is required to implement all software components, where possible, using the technologies that are already in use by the Open Data Hub project. These technologies are described in the technical documentation, available at the following link:

<https://docs.opendatahub.bz.it/>

The source code has to be uploaded to the Git repositories provided by NOI Techpark. During the upload the service provider has to take particular attention to the following aspects:

- do not commit usernames or passwords. NOI Techpark uses Jenkins technology to build the code which implements password ingestion based on special keywords in the source code;
- well document the code describing at least:
  - the general architecture of the system;
  - the list of the licences of all the libraries used;
  - the installation process;
  - all other useful information for people who want to fork or install and use the project.

As Open Data Hub we created some boilerplate repositories for the most common project type (es. Java project, Web Component, .Net Core project, etc.). In case you are starting a new project from scratch, before starting your project please look for the boilerplate that best fits your project and use it to initialize your repository

While you are documenting your code please consider that the official language of the Open Data Hub is English. So, the entire documentation, including the comments in the code, has to be in English. Moreover, you have to observe the following guidelines:

- use the right boilerplate of the README.md if exists;
- use only markdown or text (no binaries, no PDF, etc.);
- should be so detailed that a third person, without any connection to the developers can setup the project, run it and develop it further;
- Java Doc and similar tools for other languages should be as complete as possible;
- add the author tags incl. emails;
- README.md should be a good description of the project and should also have a usage instruction (boilerplate does not consider that). Mainly because tools like `**npm**` use it as homepage for each project

In general, the documentation of the project (e.g. readme file, license file, etc.) should be done in order to allow third parties developers, who don't know anything about the project, to understand the whole project and also replicate, install or modify it without the need to get in contact with NOI S.p.A.

Therefore, the documentation (README.md) should include also:

- a short description that allows the user to understand the overall goal and functionalities of the project;
- Longer and detailed description that includes also:
  - description of the different parts of the repository/application;

- description of different parts of the project (also other repositories, if existing, and a link to them) and how this application is part of the overall project;
- external services/code/framework/software that are used including their licence and copyright information;
- detailed development setup instructions (including testing);
- detailed deployment setup instructions

In respect to the licensing and copyright information, the service provider has to follow the guidelines defined by the Reuse project:

<https://reuse.software/>

The service provider must provide code where the Reuse linter passes without errors and the licenses must be all compatible with each other.

As mentioned above the service provider, before each sprint meeting, will deliver the source code by making a Pull Request to the Development Branch of the repository Git provided by NOI S.p.A. at the beginning of the project. In general, the service provider has to observe the following guidelines to make the pull requests:

- at the beginning of each sprint the service provider will open a Pull Request (PR) with a prefix [WIP];
- during the sprint the service provider has to regularly push the commits to that PR in order to allow NOI S.p.A. to monitor the status of the project (additional information are available under <https://opendatahub.readthedocs.io/en/latest/contributors.html>);
- at the end of the sprint (at least 5 days before the sprint meeting) the service provider will close and send the Pull Request.

NOI S.p.A. will analyze the Pull Request before the meeting and eventually send feedback to the service provider. The minimal requirements for a Pull Request to get accepted are:

- the documentation must exist and be as complete as possible in respect to the status of the project
- commits must not contain credentials or any other sensible data
- contributions (e.g. documentation, comments, etc.) must be in english
- merge conflicts must be resolved by the contributor
- all Continuous Integration verifications must pass
- Pull request branches should possibly have a linear history, that is, they should not contain merge commits

During the development cycles the pull request comments and in general the issues and the dedicated Kanban board on Github (original repository) must be tracked by the service provider. The discussion about issues, pull requests, and other specific comments on the code development will be managed on Git in the project repository and NOT through email. That also involves moving user stories to the corresponding column in the Kanban and assigning them to the right user.

These paragraphs contain some guidelines that the service provider should follow while implementing the project:

- commits should contain a single thing/feature, not be too big and specially they should not be a combination of unrelated features or bug-fixes;

- each commit must be described: present tense and active (e.g. "Add logging to commons" not "commons will get logging now" and not "Added logging").

For the deployment of the project NOI S.p.A. will use its CI/CD infrastructure, for this reason it is important that the service provider includes in the documentation of the project the information about how the application should be deployed or updated by a CD pipeline. Therefore, the documentation should point out the following things:

- What parameters must be configured? Which ones are secrets and which are not?
- What services must be used? (e.g.. PostgreSQL database, S3, ..)
- What steps must be made to package the application/project so that it can be copied to the server?
- What steps must be made on the server after deploying? (ex. database migrations executing with special command)
- What must be adjusted on the server only once? (ex. cron job, shared folder)

All projects should include unit tests and the minimal requirements for the service provider are:

- setup a test infrastructure;
- write unit tests to cover the most important features;
- the minimal test coverage should be 20%;
- tests should mainly cover own business logic (even if minimal) and not third party API's / libraries

Finally, a test driven development is appreciated.

In case that within the project it is foreseen also the development or the change of APIs, the service provider should observe the following guidelines:

- all API calls must be documented in the README.md;
- Swagger UI should be used;
- in case of errors the API should return to the consumer valid and descriptive error messages;
- the API should be RESTful, if possible, but, in case of need, other formats will be considered. In case of non RESTful APIs the service provider should present to NOI S.p.A. enough documentation to allow NOI S.p.A. to decide whether to go on with the new technology or stick to RESTful;
- the API must include also:
  - Response codes,
  - HTTP methods,
  - validity errors,
  - logging: JSON format for production and plain-text for local development written to stdout

In case that the project foresees Access Control List management, the service provider should observe the following guidelines:

- every login to a webapp needs ACL;
- the passwords must be complex enough to be secure;
- Oauth 2.0 standard is required
- Session management for webapps should be present, logout after an inactivity time (the length of the inactivity time depends on the single projects and has to be agreed with NOI S.p.A.)

As an Access Management tool NOI S.p.A. uses Keycloak (<https://www.keycloak.org/>) instance. More details are available at the following links:



<https://docs.opendatahub.bz.it/en/latest/guidelines/authentication.html>

<https://docs.opendatahub.bz.it/en/latest/guidelines/authentication.html#authentication-to-internal-infrastructure>

NOI S.p.A. is using Docker (<https://www.docker.com/>) to automate the deployment of the application and we strongly recommend to:

- use docker for local development;
- keep local docker setup, staging and production as similar as possible (these will be provided and updated by the NOI S.p.A. team).
- use environmental variables to configure different stages (i.e., .env files)

#### 4. Timing of implementation

The implementation of the Data Collector must be completed by the end of November.

#### 5. Contents and evaluation of proposals / quotes

The quotes will be evaluated according to the criteria summarized in the table below.

Criteria	Points
<b>1. Technical evaluation</b>	<b>70</b>
1.1 Technical proposal for the implementation of the Data Collectors	20
1.2 Temporal planning and ability to complete the required developments in the shortest possible time	30
1.3 References and overall experience in the requested software developments	20
<b>2. Economical quote</b>	<b>30</b>

As far as **criterion 1.1** is concerned, it is expected to receive some technical indications about how Data Collectors are going to be implemented (e.g. with which programming language, how is the source code going to be structured, how the mapping with the Open Data Hub data model can be efficiently, designed, etc.).

As far as **criterion 1.2** is concerned, it is expected to receive some concrete indications about when and how (e.g. with which personnel resources) the milestone will be fulfilled. The temporal plan should take in consideration the bi-weekly time frame in which developments' sprints are going to be organized. Proposals which will ensure a shorter development time will receive a higher score.

As far as **criterion 1.3** is concerned, it is expected to receive a CV of the personnel staff to be involved in this activity and up to 3 project references about similar development activities in which this staff (or alternatively the company) was involved. Such project references should have taken place from 1.1.2018 onwards.

As far as the **economical quote** is concerned, it is expected to receive a cost indication for the implementation of the Data Collector. The points are going to be assigned according to the following formulas:

$$C_i = \frac{O_{min}}{O_i}$$

$$PE_i = C_i * P_{max}$$

where:

- $O_i$  is the economical quote of the  $i$ -th proposal.
- $O_{min}$  is the economical quote of the best quote (i.e. with the lowest price)
- $C_i$  is the coefficient associated to the  $i$ -th proposal
- $P_{max}$  is the maximum number of points related to the economical quote (i.e. 30 points)
- $PE_i$  is the number of points associated to the  $i$ -th proposal.

The technical evaluation and economical quote shall be provided in a document that should not exceed 10 pages of documentation. Any collaboration with other companies and the presence of any subcontracts must be explicitly indicated.

NOI S.p.A reserves the right to activate a cooperation with several economic operators if it considers it functional and efficient from a technical and economic point of view. Therefore, it is possible to present a quote also for just a subset of the datasets described in this document. In this case, the comparison of the quotes will be limited to the solely Data Collectors that are included in the proposal.

## 6. Invoicing procedures

The invoicing of the activities concluded by the supplier will be sent to NOI S.p.A via electronic invoice only after the outputs produced have been successfully tested by NOI S.p.A. Before to proceed with the testing of the outputs, the supplier must provide to NOI S.p.A.:

- the entire documentation;
- if code development is planned, the code must be uploaded to the Git repository provided by NOI S.p.A;
- in the case of multimedia contents (e.g. photos, videos, illustrations, documents), the service provider has to upload it on specific platforms (e.g. Vimeo, Flickr, etc.) and provide the source files or open versions through appropriate file hosting services indicated by NOI S.p.A.

All invoices must include that the transaction is subject to the Split Payment discipline as mentioned in the art.17-ter del DPR 633/197 and must be issued exclusively in electronic format (Unique Office code: T04ZHR3).

## 7. Transfer of rights

Where the creation of material subject to proprietary rights, including copyrights, sui generis data rights, and related rights, including solely of photographs, industrial design, all rights of economic exploitation arising from achieved results are reserved to NOI S.p.A., excepting those expressly excluded when the order is placed.

Further, if the material includes a software development project, all source code from libraries or other modules used in the realisation of an assignment and belonging to a third party must be released under an Open Source license (opensource.org/licenses) in a manner compatible with the scope of the "outbound" software license, without requirement for adaptation, addition, cancellation or requests for permission from third parties on the part of NOI S.p.A. In the absence of any expressly indicated license, the terms of the GPL v3 or AGPL v3 (depending on the project type) license shall apply. The use of material belonging to third parties must be expressly declared at the time of the quote, or be easily and immediately understandable from the description of the project. In the event

that code is developed during the realisation of this assignment, NOI S.p.A. will initiate a Git repository on which the supplier must develop and publish the source code.

If the material consists of data, creative works (drawings, literary works, cinematographic works, figurative art, photographs), industrial design or other material which are subject in whole or in part to the proprietary rights of a third party, the use of such material is permitted provided it is licensed under conditions compatible with the license under which said material will be published, if indicated. If no license is indicated, the material will be subject to conditions compatible with the Creative Commons Zero (CC0) license.