



Who We Are

The Symphonie Group is a dynamic and continually evolving entity in the field of digital transformation. Within the group, Symphonie Prime centralizes business functions such as strategic management, human resources, and administration, while our delivery companies focus primarily on IT consulting and digital transformation for end clients. Our group blends various cultures, habits, and identities to create a uniquely inclusive environment. **We are all driven by passion and work together to achieve a common goal: innovation!**

What You'll Do as a Business Analyst:

- Conduct in-depth analyses of business processes to identify inefficiencies, areas for improvement, and opportunities for implementing technological solutions;
- Collaborate with internal teams to gather relevant data and information, including customer needs, departmental requests, and performance metrics;
- Independently manage client relationships, analyzing their needs in detail and with precision;
- Develop solutions based on the requirements and data collected, using innovative approaches to create business products and processes;
- Prepare clear and concise reports and presentations to communicate analysis results to stakeholders, including project managers, business executives, and technical team members;
- Actively collaborate with development and technical teams to implement proposed solutions, ensuring the requirements are understood and the software is developed correctly;
- Monitor the implementation of solutions and evaluate the effectiveness of the strategies adopted, gathering feedback and measuring the results against established objectives.

The Experience and Skills That Make You the Right Fit for Our Team:

- Experience as a Functional Analyst in guiding customer experience and delivering quality projects;
- 3 to 5 years of experience in digital transformation projects;
- Excellent knowledge of the Telco and/or Utilities markets;
- Understanding of delivery priorities and quality;
- Ability to present project topics clearly, concisely, and engagingly to project stakeholders;
- Knowledge of key project management methodologies (Waterfall, Agile, or Hybrid approaches);

- Professional proficiency in English;
- Knowledge of one or more ERP/CRM systems.

The Qualities That Make You Stand Out Among Candidates:

- Knowledge of German and/or Spanish;
- Possession of an Odoo certification.

Mindset

The people who work with us are not just “employees”; they are **talents who contribute, each in their own field, to creating a place without spatial or mental boundaries, where aspirations, goals, enthusiasm, and strategies blend into a virtuous path of shared evolution**, allowing everyone to grow and reach their full potential.

The Symphonie Group has created a work environment where each person has the opportunity to express and develop their full potential. We promote indifference to gender, age, culture, language, religion, political views, sexual orientation, psychophysical abilities, personal and social conditions, focusing on people, their merits, abilities, and passion.

How to Apply?

Send your Resume to recruiting@symphonieprime.com